



ZENGUELEMO LODGE

BAZARUTO ISLAND | MOZAMBIQUE



GUEST INFORMATION 2024



WELCOME TO OUR ISLAND HOME

Located on Bazaruto Island, an iconic island within the Bazaruto Archipelago.
Our beautiful authentic lodge is intricately tied to the ocean, nature, island and people.
Zenguelemo is a family operated lodge with an eco mindset and community involvement.



"FIND COMFORT IN THE RHYTHM OF MOZAMBIQUE AND THE ISLANDS WE PROUDLY CALL HOME"



LODGE LAYOUT

castaway ablutions

CASTAWAY VILLAGE

INDIAN OCEAN

BEACH BUNGALOWS

CENTRAL LODGE

Reception
Pool Area
Bar
Restaurant
Kitchen
Bathrooms

BAZARUTO ISLAND





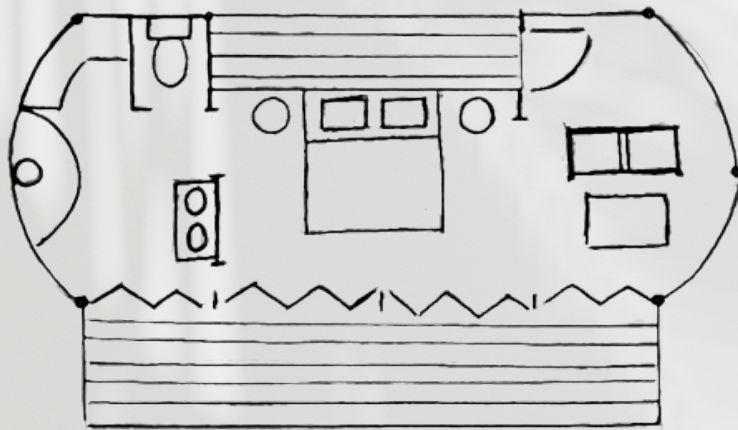
ACCOMMODATION OPTIONS

Our accommodation is authentic, comfortable and unique.

BEACH BUNGALOWS

There are currently three beach bungalows that sleep two guests each. The beach bungalows are open plan design with en-suite bathrooms. They are placed amongst the flora and dunes with beautiful concertina glass doors leading out onto a small deck. Enjoy being immersed in the island with the fresh open breeze and view in your private bungalow.

BEACH BUNGALOW ROOM LAYOUT



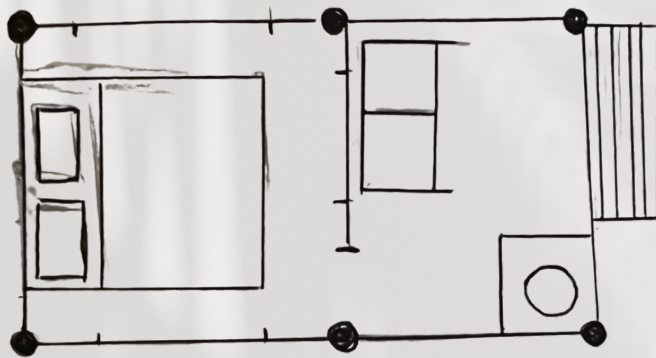


CASTAWAY TENTED VILLAGE

The castaway styled camp sleeps a maximum of 22 guests and can be exclusively booked by groups. The tented camp consists of 11 small stilted units made out of a permanent wooden structure, canvas walls and a fixed roof. Each unit has two three quarter size beds with linen and bath towels provided, a basin, solar powered fan and a plug point for charging electronics.

There are two big communal ablutions for ladies and gentlemen, each have 3 toilets, 3 showers, all with doors for privacy and a basin area.

CASTAWAY VILLAGE ROOM LAYOUT





WHAT TO EXPECT DURING YOUR STAY

We endeavour to be as eco minded as possible. From our construction using local eco-building techniques to our state of the art solar system and solar geysers, we are determined to lessen our footprint and expand our knowledge as we develop and our story continues.

We employ 100% from the community on Bazaruto Island. Our service is passion driven and we strive to make your experience as friendly and enjoyable as possible. Our team is always learning and we ask for your patience and understanding with our staff. We do love to learn and develop and are always willing and will always employ this mindset as we grow. Thank you for your understanding.

We pride ourselves in being a family destination. However we ask parents to ensure that children do not disturb other guests.

The Zenguelemo experience is one of discovery and enjoyment and can be found by all those who seek it. From the morning light, laid back community way of life, birds that drink from the pool, roost in our rafters and enjoy breakfast crumbs, reptiles soaking up the sun, red duiker amongst the dunes, samango monkeys taking a sneak peak into your room, colourful fish and coral found on the reef and crustaceans doing what crustaceans do, until the setting sun. One can spend the day by finding the joy in the smallest of things.

Beauty is in the eye of the beholder so we invite to Zenguelemo all who embrace the imperfect perfection that is all around our home.





LODGE INFORMATION

CENTRAL AREA

The central area consists of the reception, manager's office, a small library/shop, kitchen, Zenga Restaurant, restrooms, Zenga Zenga bar, pool and relaxing area. Please note there is Wi-Fi available in the central area for guests to use,

ZENGA RESTAURANT

The Zenga restaurant is open to day visitors passing by but bookings must be made in advance if meals are required as getting supplies from mainland will need to be ordered in advance.

For guests staying at Zenguelemo, breakfast and lunches can be ordered off the menus and dinners are set.

Rates include three meals daily, snacks and extra meals can be provided for an additional cost.

Any dietary requirements can be discussed before your stay. Please kindly note due to our location all meal options are subject to availability.

Meal times are strictly as follows:

Breakfast served from 7:00 am - 9:30 am

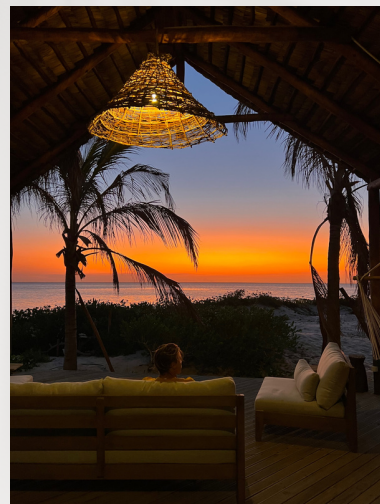
Lunch served from 12:00 pm - 14:30 pm

Dinner served from 18:00 pm to 20:00 pm

ZENGA ZENGA BAR

The Zenga Zenga bar is open from 11:00 am to 20:00pm. Please be advised that alcoholic drinks will not be served to anyone under the age of 18 years old. A drinks tab can be open for the duration of your stay but must be settled before checkout.

Please note that guests are not permitted to bring their own alcohol to our lodge and if for any reason guests decide otherwise there will be a corkage fee of US\$100 per day surcharge.





LODGE INFORMATION

POOL AND RELAXING AREA

HOUSE RULES FOR THE POOL:

All children must be supervised by a responsible adult whilst swimming and using the relaxing area.

No running and diving into and around the pool is permitted.

No glassware is permitted in the pool.

No smoking is permitted in the pool area.

Please shower to remove any sand before using the pool or dip feet in foot baths provided.

HOUSEKEEPING

The communal bathrooms will be cleaned at least twice daily but we encourage all users to respect the area as it is being shared.

Please be mindful of the environment when using the towels. We provide a set of bath towels for your stay and if you would like a fresh towel kindly request one from reception.

There is a laundry service available to guests, please note there is an additional cost.

Smaller items (shirts, tops, skirts, shorts, underwear and short dresses) are US\$3.00 per item.

larger items (jerseys, long tops, trousers, long pants) are US\$6.00 per item.

CHECKING IN & OUT INFORMATION

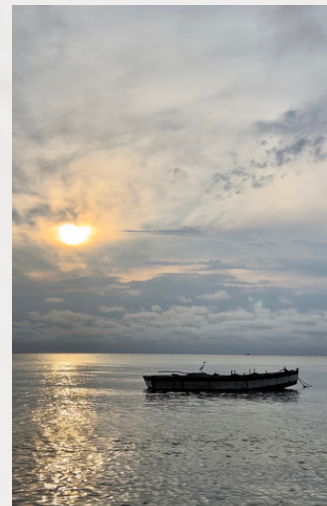
Checking in time is 14:00 pm.

This is the earliest guests can check in as our team needs to sanitise and prepare for your arrival after previous guests.

Please note on arrival day dinner is included in rates but if guests would like to arrive earlier and have lunch it is an additional meal and the cost is US\$25 per person.

Checking out time is 10:00 am.

Please note breakfast is included on day of departure and if guests would like to stay for lunch it will be an additional meal and the cost is US\$25 per person.





LODGE INFORMATION

LODGE GAMES

We provide a few games for guests to enjoy during their stay. Please be respectful of the equipment provided for your entertainment. Please enquire at the reception for use.

Games included:

- Spike ball
- Beach volley ball
- Boule
- Vikings chess

ACTIVITIES

Zenguelemo Lodge offers a variety of activities for guests, that can be booked during your stay.

A unique feature of our lodge is the in-house reef that guests can use during their stay to snorkel, also a safe haven for turtles and guests frequently get to see them, it is also in walking distance from the lodge.

Please note that most boat activities are weather dependent. Currently we outsource scuba diving and fishing so please book those in advance.

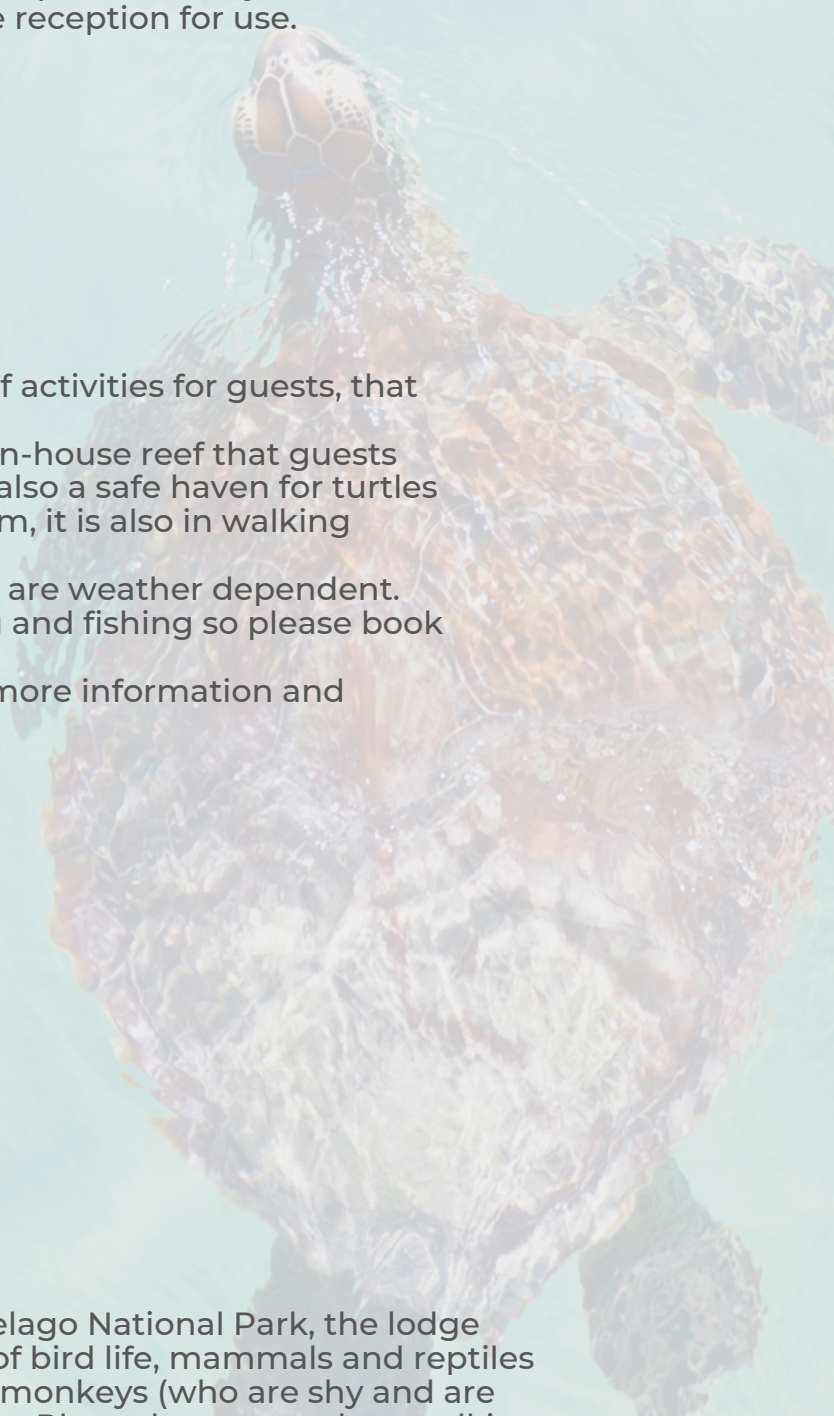
Please see our activity brochure for more information and request for current prices.

Activities offered:

- Snorkelling
- Scuba Diving
- Deep Sea Fishing
- Island Excursions
- Ocean Safaris
- Hiking
- Sea Kayaking
- Standup paddle boarding
- Community tours
- Dhow Sailing Safaris
- Mangrove Exploring

WILDLIFE

Located within the Bazaruto Archipelago National Park, the lodge surroundings are home to a variety of bird life, mammals and reptiles which include: red duiker, samango monkeys (who are shy and are not pests) and of course some snakes. Please be aware when walking on boardwalks and if you encounter any wildlife keep calm and respect their space.





ZENGUELEMO LODGE RATES

Zenguelemo Lodge Rates valid until May 2024

ACCOMMODATION RATES	
Rates based on USD per person per night *minimum 2 nights stay*	Rates in United States Dollars (USD)
Beach Bungalow Adults sharing	360
Beach Bungalow Single Supplement	400
Beach Bungalow Children under 12 years old	200
Castaway Camp Adults sharing	200
Castaway Camp Single supplement	240
Castaway Camp Children under 12 years old	170

Rates include:

Accommodation and Full Board Basis (3 meals daily, teas and coffees)
Please note additional meals will be charged for and snack menus are available.

Rates exclude:

Transfers to and from the Island, National Parks Fees, drinks, activities and items of personal nature.

NB: please note that all accommodation rates include 16% VAT



ZENGUELEMO LODGE RATES

CHILD POLICY

Children of all ages are welcome at Zenguelemo Lodge.

0-2 years old sharing with 1 or 2 adults is free of charge.

12 years old and above the adult rates apply.

Please note that children are not permitted to be unaccompanied within the Zenguelemo Lodge concession and facilities.

Supervision by a responsible adult is required at all times.

BOOKING & CANCELLATION POLICY

Provisional bookings will be held for 7 days before releasing the dates, if no confirmation is made.

BOOKING	PAYMENT	CANCELLATION
Standard	100% due 45 days before travel	15-30 days 50% cancellation fee 7-15 days 75% cancellation fee 0-7 days 100% cancellation fee

THE FINE PRINT

All rates are stated in United States Dollars (USD) and are inclusive of 16% VAT.

Accommodation rates are per person per night.

Please ensure that all details are in accordance with your reservation request. Should you require amendment, please contact us immediately.

Should any details change, we reserve the right to re-calculate the reservation costs accordingly.

All experiences and activities are weather permitting. Guest safety is our first priority.

Please note that Zenguelemo Lodge reserves the right to change rates and terms and conditions at any time.

Our Zenguelemo Indemnity Forms must be signed by all guests and applies for the duration of their stay with us.



TRANSFER OPTIONS

Please see the recommended transfer operators below with details, for guest to arrange on own accord.

Please note these rates are subject to individual operators and Zenguelemo Lodge is not liable for any external operators.

Prices are subject to change and please note that cancellation due to bad weather may happen for your own safety.

Guest are also welcome to source their own transfers.

TRANSFER OPTIONS

MODE OF TRANSPORT	ROUGH QUOTATION (USD)	INFORMATION	COMPANY CONTACT DETAILS
Helicopter transfer from Vilanculos Airport	250 per person / one way minimum 2 pax	Roughly 15 minute trip with Wildlife Helicopters	Wildlife Helicopters phone: +27 82 807 5110 email: wildhelimoz@gmail.com
Speed Boat transfer from Vilanculos	400 - 800 depending on number of guests and transfer operator.	Roughly 1 hour and 30 minutes to 2 hours. Can be wet if raining or rough seas.	Venus Boat Hire Scott phone: +258 844 152 027 Wild Africa Moz Mark +258 844492263 email: wildafricamozambique@gmail.co Big Blue Vilankulo Morgan O'kennedy +258 84 566 5006 email: ahoy@bigbluevilankulo.com
Shuttle from Vilanculos Airport to Harbour	15 per person / one way minimum 2 pax	We can arrange shuttles from the airport to meet boats.	Taxi Shuttle Vilanculos Alfonso +258 84 238 8188
Zenguelemo Speed Boat transfer from Vilanculos	Roughly 400 for up to 4 people. Subject to availability,	Roughly 1 hour and 30 minutes to 2 hours. Can be wet if raining or rough seas.	Zenguelemo Lodge email: info@zenguelemo.com



GENERAL INFORMATION

MALARIA INFORMATION & PRECAUTION

Mozambique is a risk area for malaria. High risk months are from September to May. Before traveling to Mozambique, please ask your local pharmacy or doctor about medical prevention. Please note that no preventative measure is 100% effective. Should flu like symptoms and signs such as body pain, headache and fever develop around seven days or longer after your visit, please seek medical treatment for malaria.

Preventative measures:

wearing long sleeve shirts and trousers in the evenings and apply mosquito repellent to any exposed skin every 4 to 6 hours.

We provide mosquito nets in the beach bungalows and fans, as well as mosquito gauze in the castaway units. Please ensure to pack mosquito repellent for your stay, otherwise you can buy some at the lodge.

Treatment:

Malaria treatment consists of a three day course of Coartem (antiviral medication) and is more effective when taken together with a course of doxycycline (broad spectrum antibiotic) for five days.

EMERGENCY CONTACTS

Please note these numbers are used in the case of an emergency

Manager of Zenguelemo Lodge | James Jonathan Cragg

Phone number: +258 847693489

whatsapp: +263 774 109 278

Assistant | Kate Cragg

Phone number: +258 852 197 778

whatsapp: +263 776 424 550



RECOMMENDED CHECKLIST

This is a recommended packing list for your stay at Zenguelemo Lodge

- Suncream
- Insect / Mosquito Repellent (Peaceful Sleep)
- Personal Toiletries | toothpaste, toothbrush, shampoo & conditioner, soap, razor.
- Snorkelling gear | this is available to rent if you do not have your own
- Medication | any personal medication, if you are bringing children please also ensure you have a basic medical aid for them.
- A hat and cap
- Sunglasses
- Shoes | we recommend at least one pair of slops/sandals as boardwalks can get hot. If you are keen on hiking around the Island then a pair of track shoes is required.
- Swimwear (a swim shirt is useful for sun protection)
- A water bottle (we have borehole water that is drinkable but would like to minimise the amount of plastic bottles)
- Adaptor for charging your devices (we have type F European two prong plugs installed)
- Beach shoes (we do have an in-house reef with rocks that can be explored but we do advise that shoes are used)
- Sleep eye mask (blinkers) for those who need pitch black nights to sleep.
- A carry bag | preferably waterproof, to carry valuables and personal items for boat activities.